# An Easy Infrastructure Management Method Using On-Board Smartphone Images and Citizen Reports by Deep Neural Network

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## 1. Background

Systems in which citizens report local issues to the government on websites have started to operate worldwide.

(FixMyStreet, 311 Chicago, Chiba-report...)



A lot of Citizen-data will be gathered (not by experts)

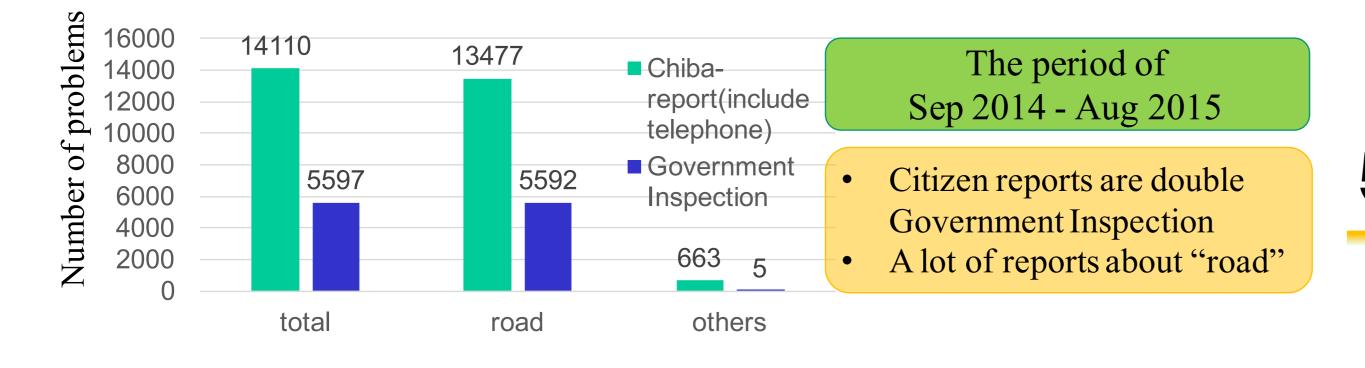
The information collected by citizens is expected to be utilized for infrastructure maintenance.

# 2. Objective

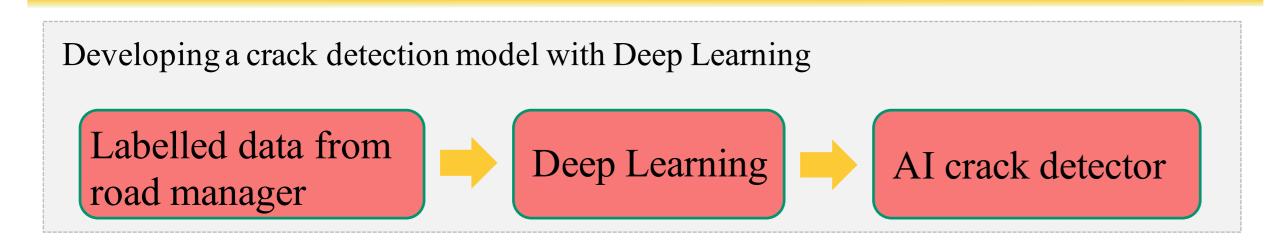
It may be...

#### Burden for local government to deal with large amount of citizen data

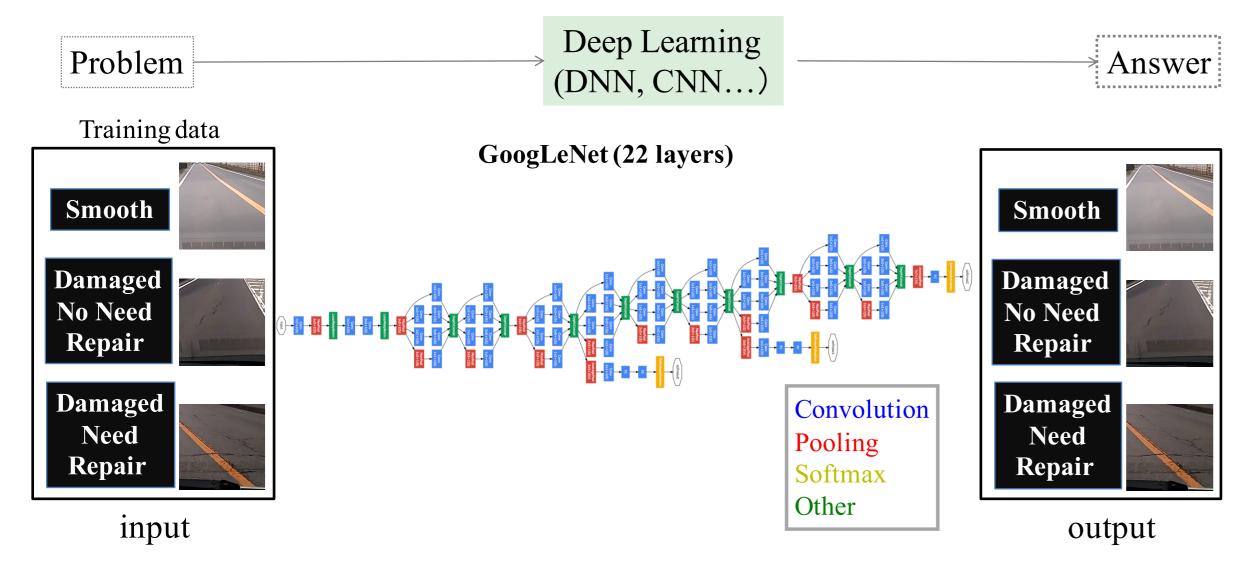
- Citizen data sometimes have trivial problems (Because it' not expert inspection).
- Local governments that have no expert can't judge which problems are important.



## 3. Method



#### **Deep Learning**

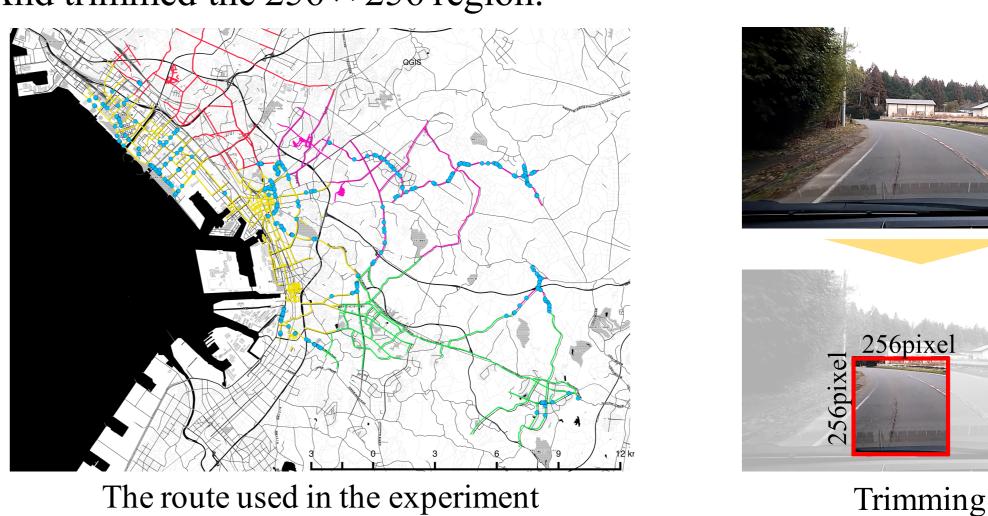


- No Need to figure out the features ahead of time
- Use same neural net approach for many different problems
  - Easy to apply other infrastructure

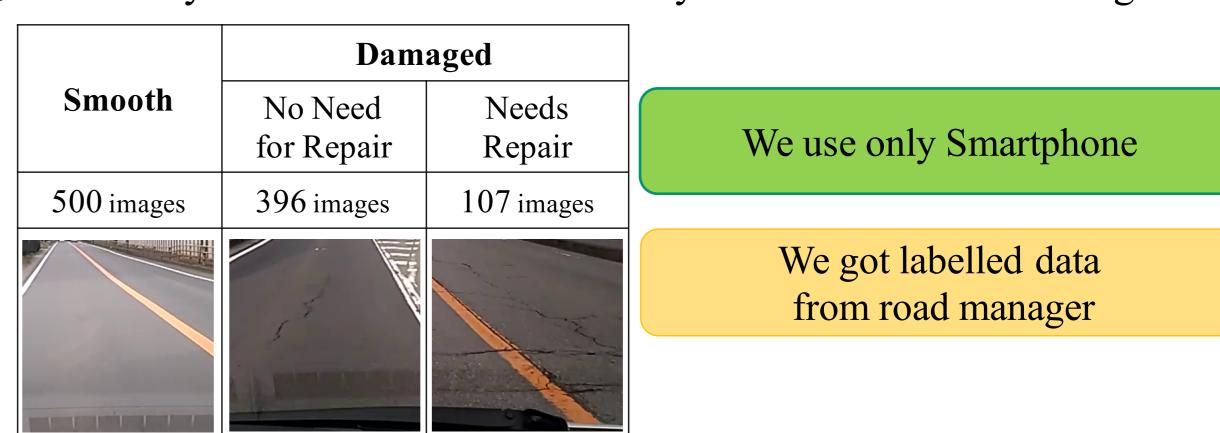
## 4. Experiment

We focus on "road" that has the most number of citizen reports

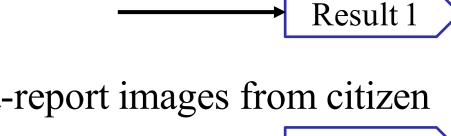
① Traveled 500 km in Chiba City and captured video of the road surface. And trimmed the  $256 \times 256$  region.



2 Chiba-city officials determined visually whether there was damage or not.



3 Adopted GoogLeNet and input labelled images by the expert for 10000 iters.



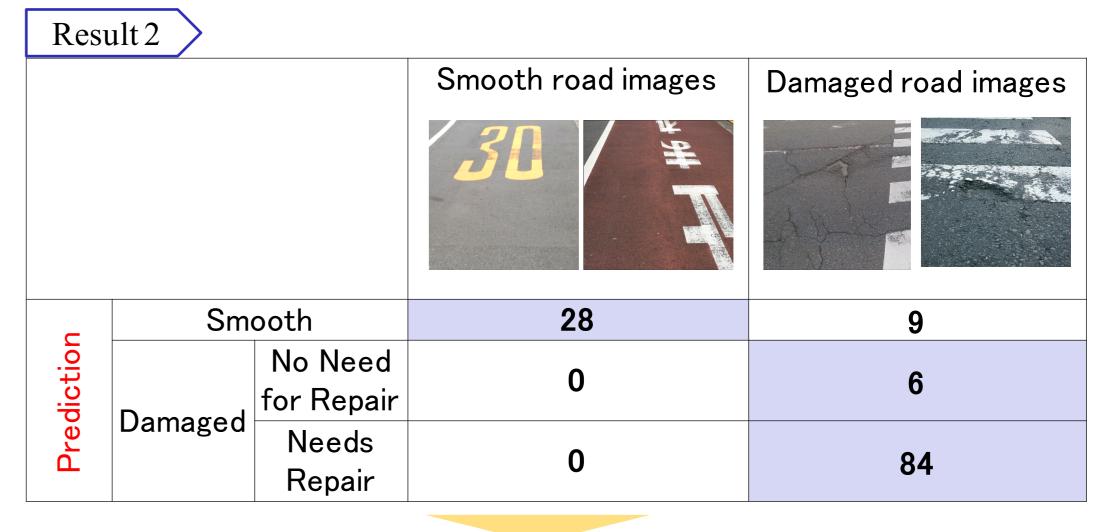
4 Experiment whether the model can classify Chiba-report images from citizen into 3 categories.

Result 2

## 5. Result

Result 1						
		True				
			Smooth	Damaged		Precision
				No Need for Repair	Needs Repair	
Prediction	Smooth		480	11	1	97.5%
	Damaged	No Need for Repair	15	441	25	91.6%
		Needs Repair	5	48	474	89.9%
Recall			96.0%	88.2%	94.8%	Accuracy =93.0%

The accuracy at 10000 iterations was 93% for GoogLeNet (We can say the model is a expert road manager!)



By using the model created in this study, it is possible to automatically detect the level of defects (and the need for repairs) reported by citizens.